




# JAN FAUSTIN MANDAP

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## RELEVANT SKILLS

- Graphic Design
- Photo / Video Editing
- Social Media Management
- Basic Copywriting
- AI Prompt

## TOOLS

- Canva Pro
- Capcut Pro
- Affinity
- Adobe Photoshop
- Adobe Lightroom
- Filmora
- Adobe Premiere
- Adobe After Effects
- Microsoft Office
- Google Workspace
- ChatGPT Pro

## WORK EXPERIENCE



### AMA COMPUTER COLLEGE

Assistant Instructor 2014 – 2015

### SUTHERLAND GLOBAL SERVICES

Technical Support Representative 2015 – 2016

### CS PHOTOGRAPHY

Marketing Assistant/Graphic Designer 2016

### DCTV Cable Network

IT/Technician, Cable & Fiber Optic Installer 2016

### CONCENTRIX

Chat Support August - September 2018

### TELETECH

Email Support September 2018 – September 2021

### SOURCEFIT

Email Support February 2022 – May 2022

### MYCALLHERO

Call Tagger May 2022 – January 2023

### VIRAL COACH

Current

## EDUCATION HISTORY

### ONLINE CERTIFICATIONS



### Bachelor of Science in Information Technology

Institution: AMA Computer College

Year of Graduation: 2014

## PORTFOLIO

### LINKS ADDED IN THE TITLE



### JAN MANDAP

Portfolio